



Spring 2011

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Just Released! LTC JCYH Data Analysis Tool

The RICNs are pleased to announce that the JCYH analysis tool for Long-Term Care Homes has recently been released by the Ministry of Health and Long Term Care!

Instructions for its use can be found by clicking on the following link:

http://www.health.gov.on.ca/en/ms/handhygiene/docs/9_7_ObserverInstructions_ObservationAnalysisTool.pdf

The tool itself is located at:

<http://www.health.gov.on.ca/en/ms/handhygiene/ltch/implementation.aspx>

The WWICN is excited to support you in using this refreshed tool and we invite you to join us for a morning (9:30-11:30) or afternoon (1:30-3:30) education session about it on May 19th. We will walk through and practice using the analysis tool and hope to also screen the new LTC audit training scenarios that should be available by then.

Please contact Tammie at Tammie.corrigan@oahpp.ca or call 519-624-9781 to pre-register for one of the sessions.



The Just Clean Your Hands Movement Continues!

Supporting the Just Clean Your Hands (JCYHs) in Long Term Care Homes (LTCHs) program has been a high priority for the Ontario Agency for Health Protection and Promotion (OAHPP) and its Regional Infection Control Networks (RICNs). In January of this year, the OAHPP and the RICNs received short-term funding from the Ministry of Health and Long-Term Care to initiate a project aimed at providing one-on-one coaching to each LTCH in Ontario.

The goal of the project is to help LTCHs with their Just Clean Your Hands implementation by having coaches visit each home and work with staff designated as JCYH Champions to identify barriers to implementation, and create solutions that facilitate this program and reinforce the *4 Moments for Hand Hygiene*.

The JCYHs Coaching Project involves:

- Conducting a pre-visit telephone survey to assess the stage of JCYHs implementation and help coaches identify the supports needed.
- A scheduled visit where the JCYHs coach may spend up to a full day in the LTCH providing assistance and advice to staff.
- Development of an evaluation framework to help us assess how useful the coaching was to LTCHs.

JCYHs coaches have been busy, and as of March 10th, have completed 94% of the pre-visit surveys - reaching more than 500 LTCHs in Ontario. They have also completed more than 55% of the on-site visits and we have been receiving wonderful feedback from many of the homes about the usefulness of the visits.

Stay tuned to your local RICN communications for our final report.

The Ontario Burden of Infectious Disease Study (ONBOIDS)

Did you know each year in Ontario, there are over 7 million infectious disease episodes and nearly 4900 associated deaths? Or that the 5 most burdensome infections include Hep C, *Streptococcus pneumoniae*, HPV, Hepatitis B and *Escherichia coli*?

Over the past decade, infectious diseases have regained prominence in Ontario, with outbreaks of *E. coli* O157:H7, West Nile virus, severe acute respiratory syndrome (SARS) and pandemic H1N1 influenza. The Ontario Burden of Infectious Disease Study (ONBOIDS) conducted by OAHPP and the Institute for Clinical Evaluative Studies (ICES) provides a current assessment of the mortality and morbidity of infectious disease in Ontario. The study's objectives were to determine the relative contributions of select infectious diseases to the overall burden of infectious diseases in Ontario; inform priority setting, planning and decision-making; establish a baseline for future evaluations of public health interventions; and to identify strengths and weaknesses of existing infectious disease data in Ontario.

The ONBOID Study is available on-line at our website, www.oahpp.ca under 'resources'.





Ask the Expert Colleen Nisbet

North Simcoe Muskoka Infection Control Network Coordinator

Question: I put a lot of effort into writing Policies & Procedures (P&P) for Infection Control but find that they aren't taken notice of. What can I do to get staff to realize...these are important!?!

Answer: This is a common issue and one that we hear about frequently. Effecting positive change in any organization is challenging!

We often make two suggestions that help to get the ball rolling:

First of all, gather together a small group of folks in your organization (ideally, a mix of decision makers and professional staff). Set a time limit (perhaps 2 hours) and conduct a critical review of the current process for P&P development. Avoid discussing the actual content of the documents and focus on the *process*, that is, how do these P&P come into being? Are there steps in your process that are done extremely well while other steps are falling short? Perhaps your P&P are well researched and written but poorly disseminated and promoted among employees. Others may be well communicated and understood by staff but contain procedures that are impractical and sometimes even impossible to implement. Outdated policy and procedures also quickly become problematic. When these situations happen on a frequent basis the interest in positive change through policy development definitely wanes.

In addition to identifying areas of improvement, the critical review process can be a means of support (and even inspiration) for your colleagues toward positive change. If you are unsure about conducting a "critical review" there are checklists available that are very helpful.

Second, take advantage of the experiences of others. Are you aware of colleagues outside of your organization that seem to do a great job of P&P implementation? Ask about their process—most organizations appreciate the positive feedback and will share their experience and strategy with you.

Alternatively, there are experts in this field that have written some very practical and informative books on P&P development, implementation and evaluation. Two books that share good advice are "7 Steps to Better Written Polices and Procedures" and "Achieving 100% Compliance of Polices and Procedures" both written by Stephen Page.

Environmental Cleaning Discussion Forum

Do you have an environmental cleaning question or an answer to share?

The Environmental Cleaning Discussion Forum is now live on the RICN website in both English and French. The Discussion Forum provides a place to post questions and spark discussion with Environmental Services colleagues.

Check out www.ricn.on.ca for the Environmental Services Discussion Forum and new resources such as sample policies and procedures! The link to this discussion forum is posted on the main RICN page.



**CHICA Conference, Toronto
May 28 - June 2**

Preconference Day (now SOLD OUT)
Infection Prevention & Control Boot Camp for Healthcare Workers
I'm Not an ICP but Sometimes They Make Me Do It!

Our Boot Camp is "Sold Out" but there are still lots of great events available. Visit www.chica.org for details.

Lots of Great Videos for IPAC—Fun, Informative and Inspiring!

- Hand Hygiene: Brant Docs Rock for Hand Hygiene** <http://www.thespec.com/news/ontario/article/510511--brant-docs-rock-for-clean-hands>
- Hand Hygiene video in this Month's New England Journal of Medicine:** <http://www.nejm.org/doi/full/10.1056/NEJMvcm0903599?query=TOC&>
- Hand Hygiene in India:** http://www.youtube.com/watch?v=Qd3zYw&feature=player_embedded
- Ministry of Labour conducts an IPAC Audit:** http://www.labour.gov.on.ca/english/gallery/v_infection_hs.php

WWICN Continues to Support JCYH in Long-Term Care Homes

Even though funding to support JCYH implementation in LTC settings has dried up, the WWICN continues to support roll out of the program in local LTC homes.

On-site coaching visits continue to homes that have not already experienced a visit and we are planning monthly audit-training sessions around our network area for LTC home staff to attend, based on feedback we've had from homes we've visited. We would like to equip each home that is interested with 'home grown' hand hygiene auditors, so if you haven't started auditing, please consider sending your champions to our training session.

The free half-day session includes a brief review of the Just Clean Your Hands Program components for LTC Homes, with specific focus on the *4 Moments for Hand Hygiene* and Audit/Observer training. Participants will leave the session ready to complete hand hygiene audits in their respective LTC homes.

Upcoming dates and locations include:

June 9, 2011 WWICN Office, B4B—350 Conestoga Blvd. Camb.

Additional support is available from the WWICN team—if you have a group of people interested in learning how to audit and would like training on-site at your facility, or if you are struggling with an aspect of program implementation, please contact us. We may be able to visit your LTC Home or provide other resources to help you.

If you have questions, concerns or comments related to the Just Clean Your Hands program, please let us know! We are always happy to receive feedback.



RICN LTC HOME ACT EDUCATION SERIES

These sessions continue to be available via archived webcast for anyone who may be interested in viewing them. To access, visit <http://webcast.otn.ca/archives.html> and select the session by original broadcast date.

January 11, 2011—Intro to the LTCH Act Education Series

January 18, 2011—Health Care Associated Infections in LTC—Surveillance, Analysis and Reporting

January 25, 2011—Microbiology—Laboratory Testing and Specimen Collection

February 1, 2011—Routine Practices, Additional Precautions and Chain of Transmission

February 8, 2011—Cleaning, Disinfection and Sterilization of Medical Equipment

February 15, 2011—Environmental Cleaning and Construction and Renovation

February 22, 2011—Outbreak Management

March 1, 2011—Infection Prevention and Control and Occupational Health

For further information about any of the listed educational events, please contact the WWICN office.

Mark Your Calendar!

WEBBER TRAINING TELECLASSES

The Importance of Worldwide Hand Hygiene Events and Activities May 5, 2011 1:30pm

Voices of the Australian Infection Control Association May 9, 2011 1:30pm

The Faecal Quandary—Bedpan Management in a Modern Age May 12, 2011 1:30pm

Human Factors Engineering Applications for Infection Prevention and Control May 19, 2011 1:30pm

Safe Injection Devices: 10 Years Out... Where are the Gaps? May 26, 2011 1:30pm

Benchmark and Performance Measurement (Free, live broadcast from CHICA-Canada Conference) May 30, 2011

Using Checklists to Prevent Healthcare Associated Infections June 9, 2011 1:30pm

Ten Years of Infection Control: How Far Have We Come? June 14, 2011 1:30pm

Pandemic, Public Health and Emergency Care:

Contemporary Trends and New Challenges for Infection Control and the Infections Diseases June 15, 2011

Establishing an Infection Control Program for Acute Respiratory Infections and Ensuring Pandemic Preparation June 21, 2011 1:30pm

Ventilator-Associated Pneumonia: Epidemiology, Diagnosis, and Prevention June 23, 2011 1:30pm

RICN LUNCH AND LEARNS

Offered via videoconference at the WWICN office, teleconference, live and archived webcast. *Lunch not provided*

Nursing Week and Infection Control May 19, 2011 12:00pm

Legionnaire's Disease June 16, 2011 12:00pm

This newsletter was prepared through a collaborative effort of the RICNs and this Network.

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REGIONAL INFECTION
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Waterloo Wellington

*Giving Health
a Helping Hand*