

# Flu Assessment Centres

## A good use of resources?

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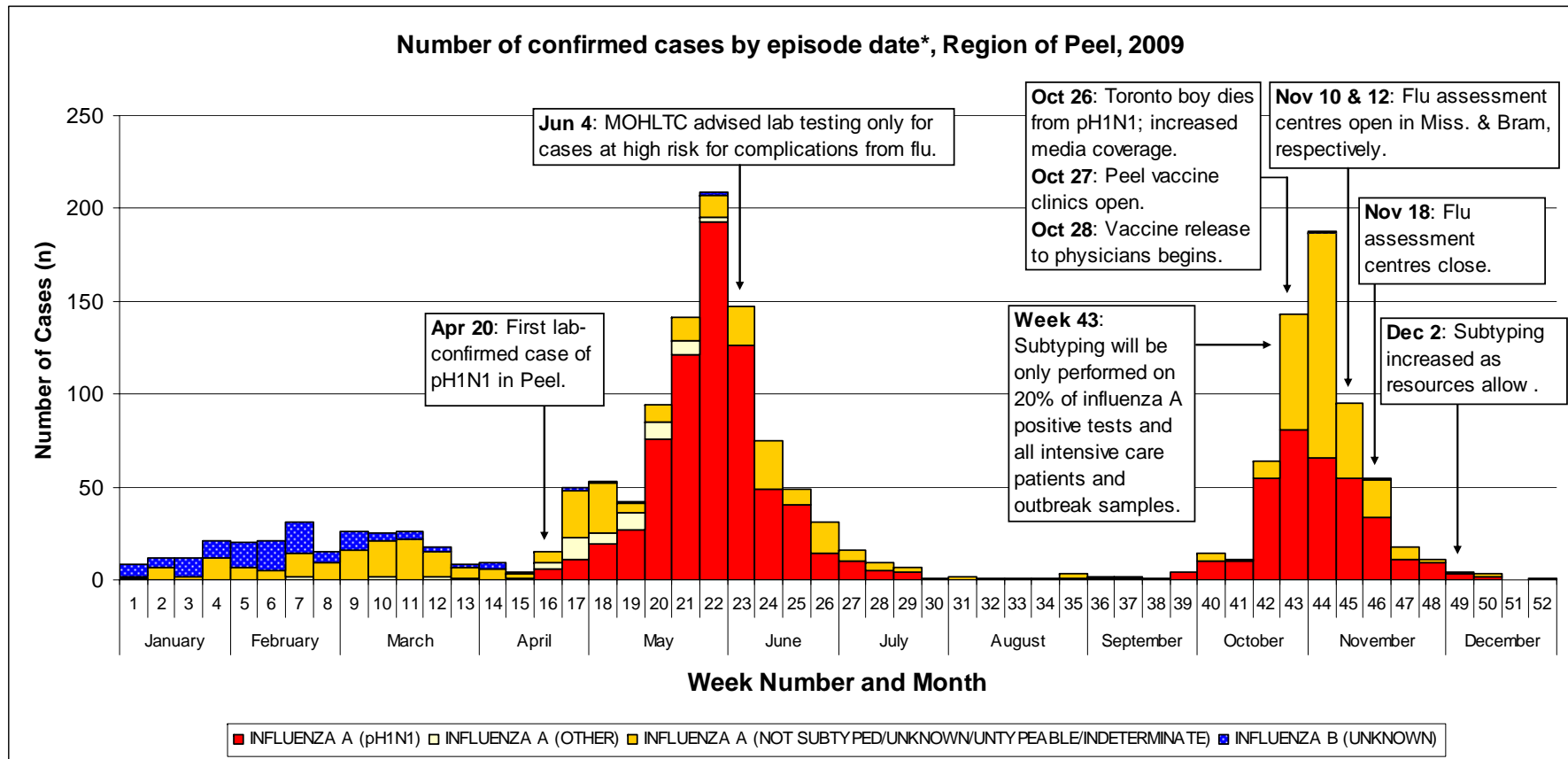
# Influenza Assessment, Treatment and Referral

- Options outlined in Chapter 11 of the Ontario Health Plan for an Influenza Pandemic (OHP/IP), 2008
- Basic premise:
  - Provide services in the community to allow acute care to focus on critically ill patients
  - Need to ensure service availability for those without regular access to primary care
  - Need to ensure that service flu assessment, treatment and referral are available if primary care overwhelmed

# What really happened...

Varied from jurisdiction to  
jurisdiction

# What happened in Peel



# What worked

- Plans were helpful
- Good staff
- Partnerships developed and/or solidified

# Lessons Learned (or Confirmed)

- Using non-clinical facilities for clinical applications is challenging
  - best to use existing facilities, have pre-existing arrangements
- What the public is looking for in an urgent situation
- Role of the media
- Communications

How better to engage primary care in these types of situations?

Your thoughts?