

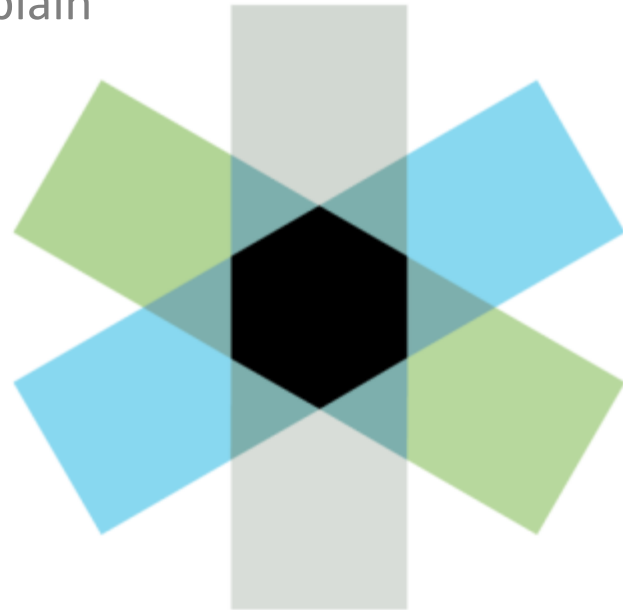
Hand Hygiene in Long-Term Care – Champlain Region

Regional Infection Control Network - Champlain

Jean-Louis Pitre

Infection Control Consultant

20 October, 2011



Acknowledgement

Thanks to Laura Farrell, Provincial JCYH Coordinator from January to June 2011, and Infection Control Consultant at SWOICN, for developing most of this slide presentation.

JCYH Agenda

- JCYH Program in CICN
- JCYH Implementation Status – Coaching visit results
- Making it Work in the Field – Tell Your Stories!!!
- New Interactive LTCH Audit Scenarios
- Retirement Homes!

JCYH Tools



<http://www.health.gov.on.ca/en/ms/handhygiene/ltch/default.aspx>

SIMPLE?



<http://www.wordle.net/>

JCYH for LTCH Coaching



- ...to support LTCHs in their implementation of JCYHs by providing one-on-one coaching
- ...to help facilitate implementation of the JCYH Program for LTCHs in the province.
- CICN hired two coaches and two assistant-coaches during Feb-Mar 2011

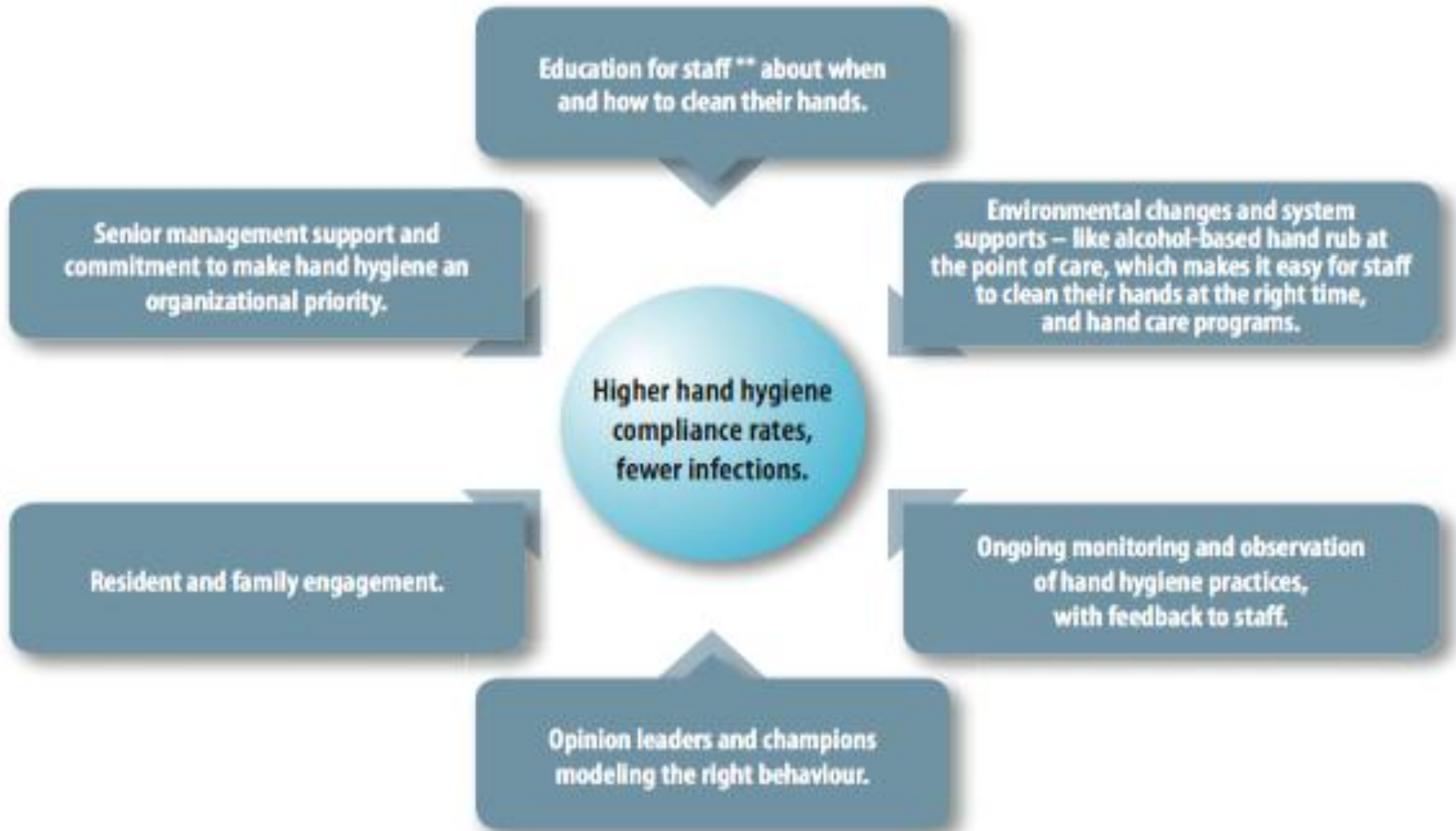
JCYH for LTCH Coaching

The main goal was to provide on-site visits to each LTCH in Ontario by using trained JCYH Coaches who:

- help support facility JCYHs leads,
- provide guidance on overcoming barriers to implementation of the program and
- provide coaching on how to carry out JCYHs observations and analysis.

Multi-Faceted Approach

http://www.health.gov.on.ca/en/ms/handhygiene/docs/ltc/28414-1-Eng-Imp_Guide.indd-LR.pdf



JCYH LTCH Component: Senior Management Support



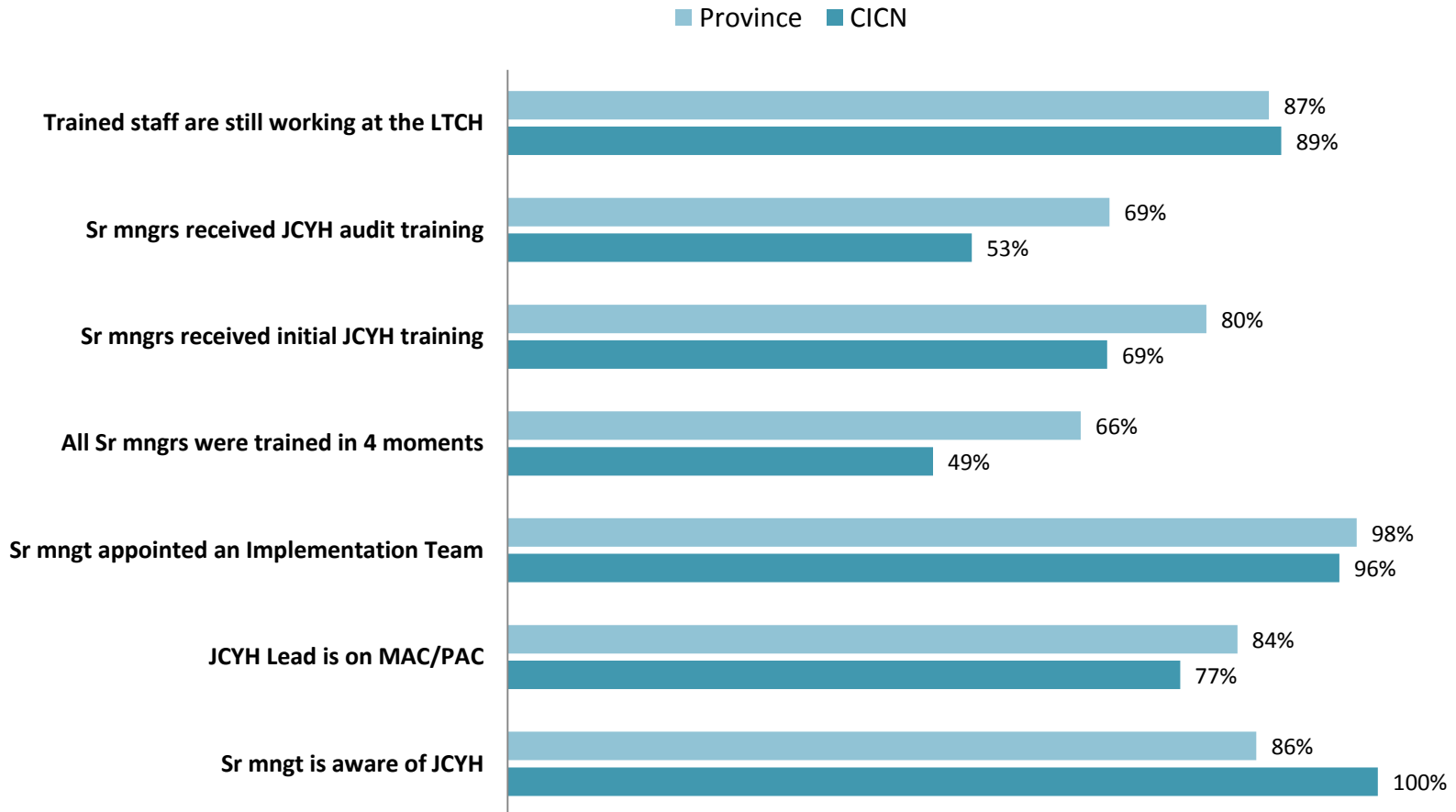
change must be an
organizational priority



behaviour modeling

<http://www.lfpress.com/news/canada/2011/07/15/18423121.html>

Senior Management Support for JCYH



JCYH LTCH Component: CICN Education



Jan-Jun 2010: 9 sessions on JCYH (7 English and 2 French)



These covered the JCYH implementation and had 113 attendees from 55 LTCH (92%)

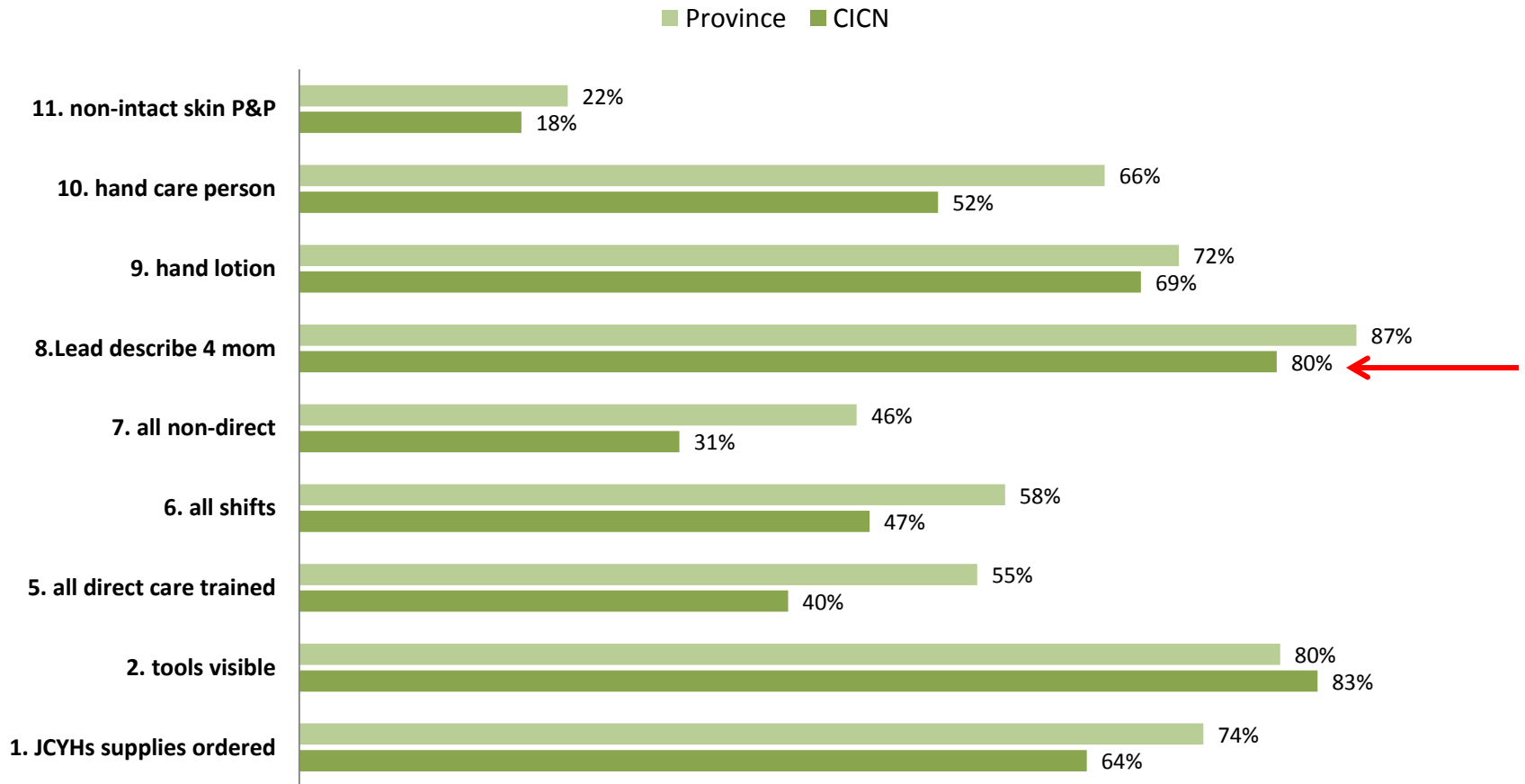


Nov 2010-Jan 2011: 7 English sessions with 66 attendees from 40 LTCH; 2 French sessions with 21 attendees from 11 MSLD



Feb-May 11 - Coaching – telephone surveys to 100% of facilities; on-site coaching visits to 44 Eng and 11 Fr LTCH (92%)

JCYH Education Coach Survey Results



JCYH LTCH Component: Environmental Change

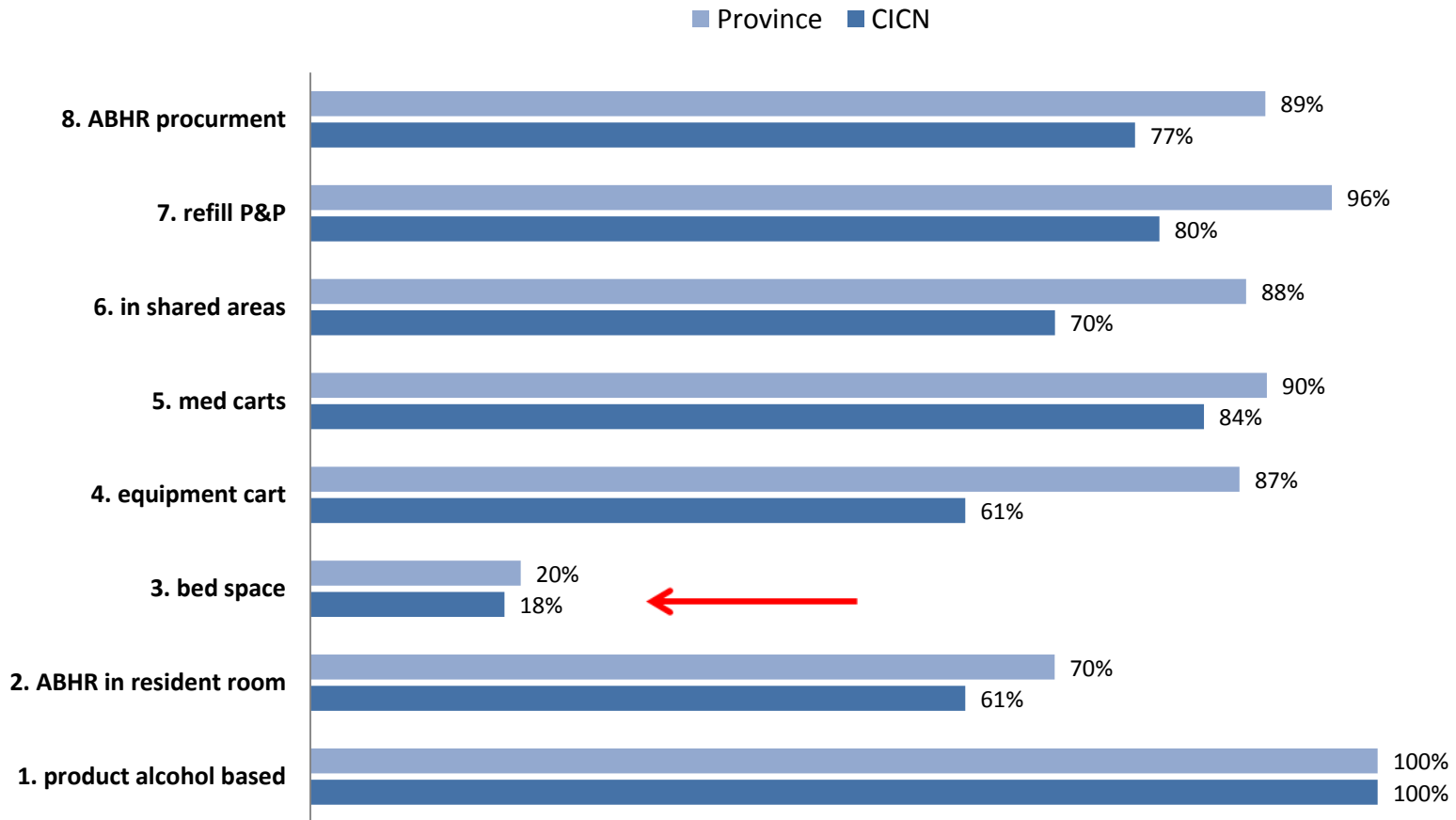


Many homes have made great strides in making ABHR more accessible to staff and thus improve chances of good compliance with the 4 Moments for Hand Hygiene.

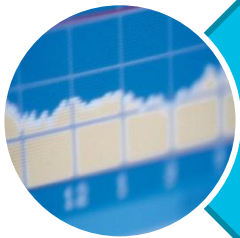


We still have a ways to go to get ABHR at each resident bedside/bed space

Environmental Change Coach Survey Results



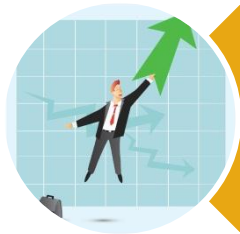
JCYH LTCH Component: Ongoing Monitoring and Observations



Homes getting started on conducting audits and doing their data analysis.

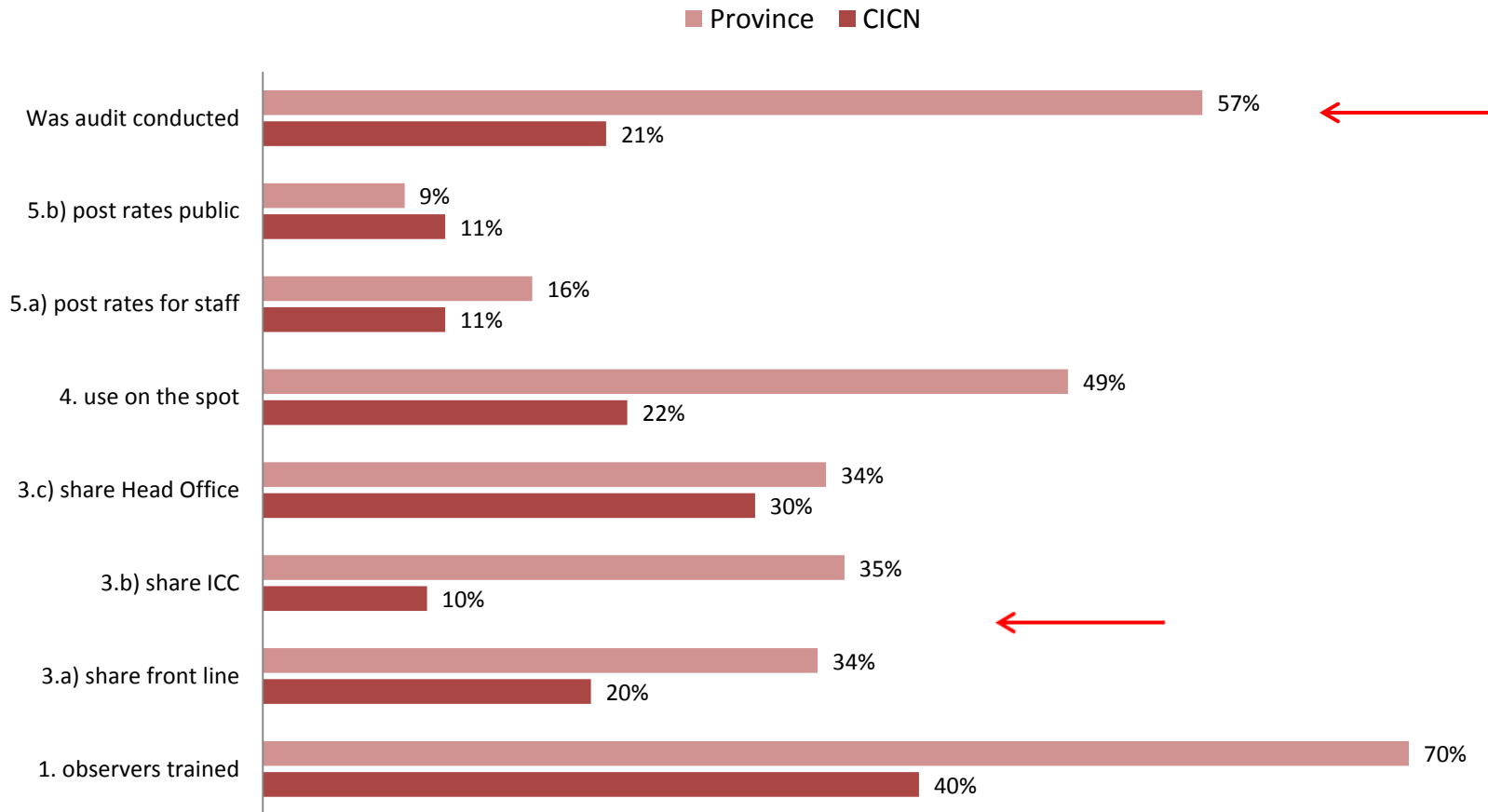


Training has been done, but there have been challenges with getting the audit process underway.



This part of the JCYH program is very important in providing feedback to staff on changing their hand hygiene behaviour.

Ongoing Observation and Monitoring



JCYH LTCH Components: Opinion Leaders and Hand Hygiene Champions

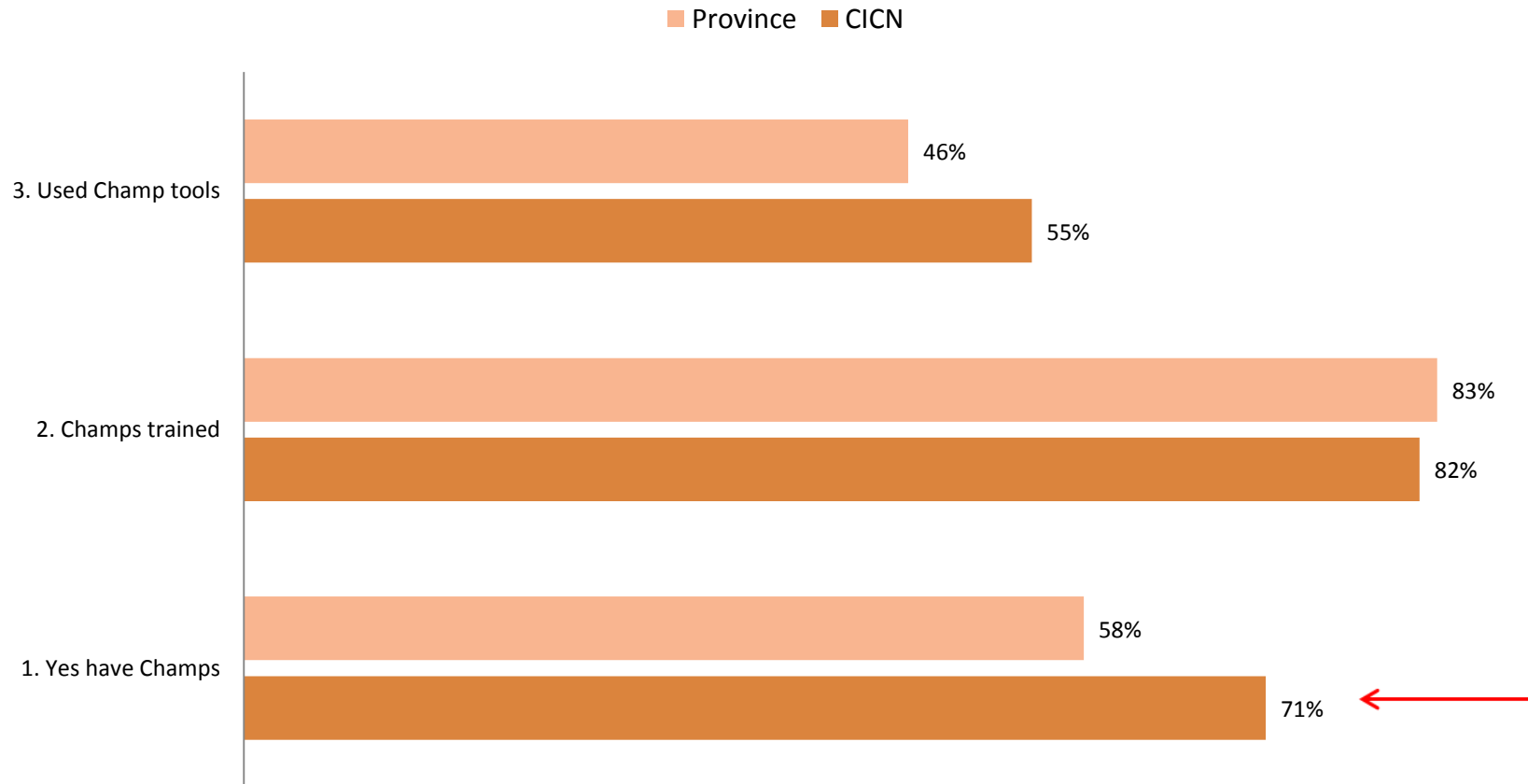


Use of Champions has been embraced by many facilities in Champlain with great success.



Coaching has encouraged facilities who have not used champions to expand the pool by recruiting family members, residents and other visitors to act as hand hygiene champions.

Opinion Leaders and Champions



JCYH LTCH Component: Resident and Family Engagement



Training and/or information sharing with about a quarter of the residents, visitors and families in LTCH in our area.

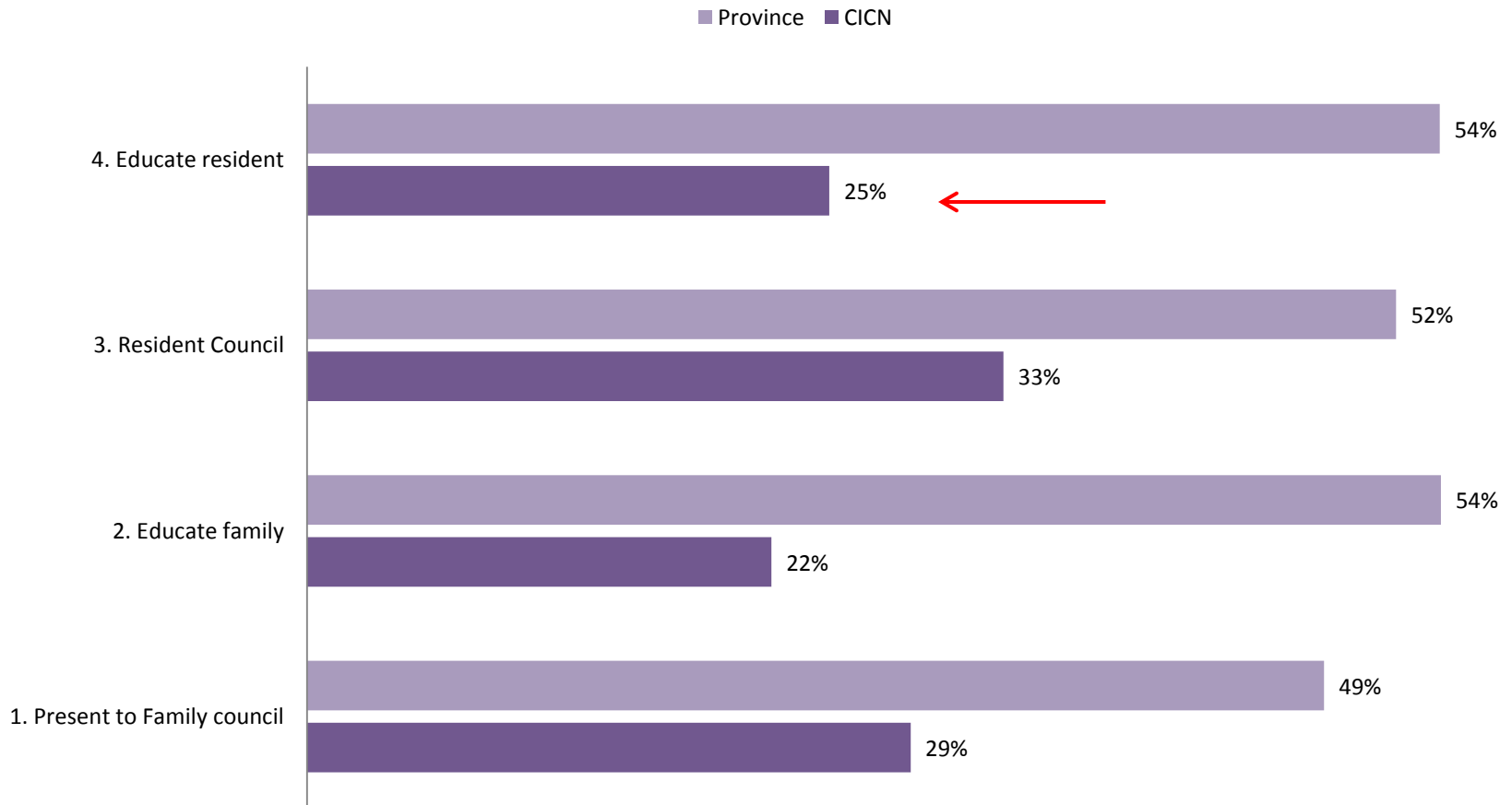


Opportunities to do more work with Family councils in the areas where they exist?

M. Lavolette from Résidence Champlain in L'Orignal, ON



Resident and Family Engagement

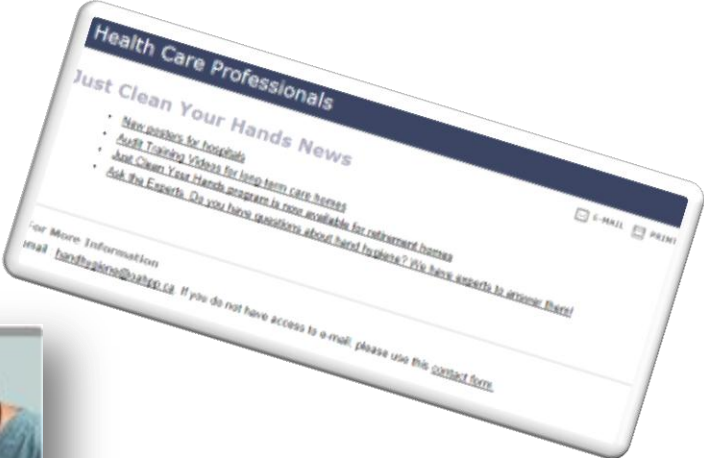


Making it Work: Your Stories

North York General Improved Hand Hygiene Compliance by over 50% in 8 Weeks

Fairview Lodge Reaches 72% Compliance Rate with Employee Friendly Program

Helping Hands "Clean-up" during flu season: Woodingford Lodge's Success Story



New LTCH Scenarios:

The screenshot shows a web browser window with the URL and search bar at the top. The main content area is titled "Long-Term Care Homes" and lists various training videos with "Watch" and "Download" links. The list includes general hand hygiene topics and a series of 8 scenarios (1A-8B) for private and shared rooms/bathrooms.

- Overview and Audit Process [Watch](#) | [Download](#)
- Training Scenarios [Watch](#) | [Download](#)
- Observer Scenarios [Watch](#) | [Download](#)
- Sample Size [Watch](#) | [Download](#)
- Analyzing Data and Reporting [Watch](#) | [Download](#)

Long-Term Care Homes

- Your 4 Moments for Hand Hygiene for Long-Term Care Homes [Watch](#) | [Download](#)
- Just Clean Your Hands Introduction [Watch](#) | [Download](#)
 - Just Clean Your Hands for Family and Friends [Watch](#) | [Download](#)
 - Just Clean Your Hands for Health Care Professionals [Watch](#) | [Download](#)
 - Just Clean Your Hands for Housekeeping Staff [Watch](#) | [Download](#)
 - Just Clean Your Hands for Personal Services Workers [Watch](#) | [Download](#)
 - Just Clean Your Hands for Meal Assist [Watch](#) | [Download](#)
 - Just Clean Your Hands for Volunteers [Watch](#) | [Download](#)
 - Just Clean Your Hands for Residents [Watch](#) | [Download](#)
- How to Hand Rub Your Hands [Watch](#) | [Download](#)
- How to Hand Wash [Watch](#) | [Download](#)
- Introduction to Audit training for long-term care homes [Watch](#) | [Download](#)
 - Scenario #1A - Private room and bathroom [Watch](#) | [Download](#)
 - Scenario #1B - Private room and bathroom [Watch](#) | [Download](#)
 - Scenario #2A - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #2B - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #3A - Private room and bathroom [Watch](#) | [Download](#)
 - Scenario #3B - Private room and bathroom [Watch](#) | [Download](#)
 - Scenario #4A - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #4B - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #5A - Private room and bathroom [Watch](#) | [Download](#)
 - Scenario #6A - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #6B - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #7A - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #7B - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #8A - Shared room and bathroom [Watch](#) | [Download](#)
 - Scenario #8B - Shared room and bathroom [Watch](#) | [Download](#)

- Released late spring 2011
- Provide more LTCH specific routines
- Complex and highlight how important it is to understand the 4 moments

Retirement Homes education sessions!

- In accordance with Retirement Homes Act 2010, Champlain RICN is developing training sessions for all Retirement Homes in the region, to include:
 - Routine Practices in the process of giving care;
 - Use of Personal Protective Equipment (PPE), with demonstrations of donning and removing the PPE;
 - Hand Hygiene (JCYH accessible to all retirement homes);
and
 - Managing MRSA and VRE in Retirement Homes.

In conclusion,

- Just Clean Your Hands! Lavez-vous les mains!
- Consult sister facilities, the JCYH website, or your RICN, for assistance!
- Calculate your compliance rate so you can INCREASE your compliance rate!



Questions?



THANK YOU